

Health Assurance Information

POLICY QUALIFICATIONS

Coverage is effective and binding only if the Pet Owner complies with each of the following:

1. The pet must be older than 6 months of age, and younger than 10 years of age.
2. All required vaccinations and shots must be administered at least one week prior to boarding.
3. Any pre-existing conditions are not covered by this policy.
4. Pet Owner agrees that should the pet become ill, PetSuites has permission to secure examination and treatment of the pet.
5. All non-medical emergencies will be seen by an on-call veterinarian provided by PetSuites (nonmedical emergencies include, but are not limited to: diarrhea, vomiting, hot spots, abrasions, ear infections, etc.)
6. Should the pet require ongoing treatment after the owner has again taken possession, the Pet Owner authorizes their veterinarian to forward a copy of the pet's diagnosis and treatment. These records are required before a claim can be paid.
7. The Pet Owner agrees and authorizes his veterinarian to release copies of the pet's treatment history to PetSuites, either prior to, or after any claim has been settled.
8. Reimbursement under this program will be PetSuites maximum liability and any monies paid by PetSuites to veterinarians or hospitals, will be deducted from any other reimbursement amount.
9. Claims must be filed a maximum of (15) days after the pet has been relinquished from the custody of PetSuites.
10. The aforementioned coverage is the Pet Owner's exclusive remedy in the event of illness, injury, or medical care for a covered pet.

POLICY EXCLUSIONS

1. Pets under six months of age and 10 years of age or older do not qualify for this program.
2. Illness, injury, or death resulting from a condition that is determined by PetSuites to have existed and either have been known or unknown by the Pet Owner prior to the boarding visit.
3. Any illness or injury that occurs as the result of a seizure.
4. Destruction under quarantine or other government regulation, or by order of any government or public authority.
5. Illness, injury or death of a pet resulting from explosion, fire, flood, extreme weather, property damage or other conditions outside of PetSuites' control.
6. Any illness, injury or death as a result of two or more pets boarding together and the result is one pet's action against the other.
7. Occurrence of bordetella "canine cough" shall not be covered under this program.
8. Any illness resulting from parasite infestations including, but not limited to fleas, ticks, mites, etc.